



24th March 2020

We are monitoring the Coronavirus (COVID-19) situation very closely and following guidance from the Department of Health to continue to protect the health and welfare of all clinic visitors, our staff and the community. Please note, Seer Medical is considered an essential service and our clinics will remain open and operational.

During this time, we have implemented enhanced, precautionary measures at our clinics to maintain the highest level of safety and sanitation expected of a clinical medical service.

In our clinics we have implemented the following measures:

- Cleaning and disinfecting surfaces and furniture in the clinic before each appointment (such as door handles, reception surfaces, bins, floors, waiting area chairs and toilets)
- Performing regular cleaning and sterilisation of all medical equipment and devices
- Providing hand sanitising stations for all visitors and regular staff use
- Spacing appointments to allow one patient in the clinic at a time

During appointments we have implemented the following measures:

- Patients, visitors and staff must wash their hands before and after appointments
- Medical scientists will wear gloves and a face mask during the appointment
- All patients and visitors will be given a face mask to wear during the appointment
- Staff will conduct a visitor temperature check on arrival at the clinic (starting in 2 weeks)
- Practice social distancing in the clinic (maintaining a 2m distance where possible)
- Limiting the number of accompanying visitors to one person per patient

Seer uses disposable electrode systems, which means that they are one-time use and the most hygienic option. Every person who is monitored will get a new set of electrodes.

Now more than ever, Seer is ensuring that those who need gold-standard testing can access it in the comfort of their own home and do not have to rely on hospitals for these services. There is one appointment to connect the system and one appointment to disconnect the system. There are no hospital visits associated with Seer Medical's diagnostic service.

If you have recently returned from overseas travel, have had direct contact with confirmed cases, or are displaying symptoms consistent with coronavirus, please contact us to reschedule your appointment. If you have any questions at all, please do not hesitate to contact us on: [1300 392 898](tel:1300392898) or by emailing us at info@seermedical.com.

We are deeply committed to your safety and will keep you updated with any changes as they arise and as circumstances change.

Best regards,

Prof. Mark Cook
Chief Medical Officer